

TONTO HILLS DOMESTIC WATER IMPROVEMENT DISTRICT

MAILING ADDRESS

11228 E. Hohokam Lane
Cave Creek, AZ 85331

WATER EMERGENCIES

(480) 745-1427

PHONE: (480) 595-0128 office

EMAIL: tontohillsdwid@tontohills.org

WEBSITE: www.tontohills.org

THDWID 2014 ACCOMPLISHMENTS

- Completed the year with no service interruptions or system shut downs
- Completed the year with \$51,769 in net operating income. This was 10% favorable to last year.
- Reduced the WIFA loan by \$77,913 due to assessment payments by members.
- Completed and adopted 2015 budget.
- Completed the annual water order with Central Arizona Water Conservation District (CAWCD) for the entire allocation of 71 acre-feet (AF) of water, ordered Scottsdale to deliver 34 AF of it, and advised the Roosevelt Water Conservation District (RWCD) to bank 37 AF for THDWID.
- Delivered 8,948,950 gallons (27.46 AF) to Tonto Hills customers.
- Replaced 50 of the oldest or problematic water meters to improve accuracy.
- Updated and approved the Policies and Procedures (new version posted 1/21/2015)
- Completed the Water Conservation and Drought Contingency Plan (posted 1/21/2015).
- Reviewed THDWID strengths, weaknesses, opportunities and threats.
- Submitted the Consumer Confidence Report on water quality.
- Installed a microwave receiver and WIFI distribution equipment at the tank location to facilitate high-speed Internet service in the community.
- Installed a freeze box at the tank to prevent cold weather issues.
- Installed a tank inflow meter allowing earlier identification of water loss issues.
- Re-graded the driveway to the tank and installed a new bulletin board at the mailboxes.
- Awarded a contract to replace the tank fence and gate (completed January 2015).
- Issued two newsletters: water conservation tips and freeze warning guidance.
- Posted an updated leak detection company list.
- Compiled and updated water incident and maintenance logs.
- Completed valve exercises and valve training.
- Completed PRV (pressure reducing valve) inspections.
- Sent courtesy notices to high water users.
- Re-certified contractors and vendors.
- Completed an Operations checklist review.
- Completed quarterly non-Treasurer reviews of bank statements and accounts payable.
- Adopted and posted water-related new build/remodel recommendations and requirements.
- Updated the water service agreement with new rates and customer responsibilities.
- Reviewed insurance coverage and ensured compliance with record retention procedures.
- Filed 23 lien releases for properties with fully paid assessments.
- Converted THDWID phone lines from Century Link to OOMA to improve service.
- Established a separate THDWID emergency phone number and emergency notification method.
- Completed a backflow assembly test involving the Scottsdale meter.
- Elected Board officers and appointed Richard Grady as a committee member to the Board.