

## Leak Detection Companies

### Accurate Leak & Locating, 602-246-8330, Chuck Kramer

No new entries in 2018. In 2017, nothing is shown on Angie's list. The BBB rating is A+. In 2015, BBB showed two closed complaints. In 2016 BBB showed no record. In 2018, BBB shows a no rating and no reviews. He does not have a contractor number because he does detection only; not repairs. He does only inside leak detection; no pools, etc. For pools, he recommends Leak Squad. See the listing below. He has been in business for 34 years. He charges \$180 per hour. He completes an average size house in one hour. He provides referrals if repairs are needed. There is no web site.

### Amazing Leak Detection, 623-377-5749

2018 BBB rating A+ with one complaint resolution. In 2017 the Angie's list rating is A with four reviews; all are A reviews. The BBB rating is A+ with one complaint and one positive review in 2015. The response to complaint indicated it was invalid. The web site address is [www.amazingleakdetection.com](http://www.amazingleakdetection.com). They do not have a contractor's license because they do only minor repairs. They do leak detection for outside lines, inside lines, slabs and pools. The base rate is \$200 per device; e.g. pool and spa would be \$400.

### American Leak Detection, 602-483-4136

This is a nationally franchised operation. Three years ago, Angie's list had an overall A+ rating with 10 reviews. In 2015 the company requested to be excluded as a willing participant. In 2013/2014 of the ten reviews eight were A ratings, two were B ratings. In 2017, they had an A rating with 15 reviews shown: 12-A, and 3-B. Only one review was written in 2017. The BBB rating is A+. BBB showed one closed complaint in September 2017 and one negative review in October 2018. The company responded to the complaint. The ROC contractor license # is 102202. There are no complaints on record. They have been licensed since May 1994. Base pool price is \$340 for one skimmer and one pump. A spa is also \$340. The price is \$290 to check hot/cold water lines. The price is \$500 to check slab and sewer lines. They use infra-red and sonar equipment. The web site address is [www.americanleakdetection.com/services-residential.php](http://www.americanleakdetection.com/services-residential.php)

### Arizona Leak Detection, 602-354-2945, Gail

The company has been in business for 25 years. In 2017, the Angie's list rating was an A with nine reviews listed in 2016. There was an A rating with one positive review posted in 2016. Of the 2017 reviews seven were A's, one was a B and one was a C. In 2018, the BBB rating was F for failure to have a required competence license. In 2016, BBB showed one closed complaint and three negative reviews. In 2018, BBB showed one positive review. The contractor license # is 140510. That license was revoked on 6/18/14. They had one resolved complaint. They had been licensed since November 2008. Three years ago, they were doing business under a license issued to Tepco Plumbing under ROC # 048387 issued on 9/15/78. This year there is no record of that license. The base charge for a pool is \$250 and the same for a spa. If the pool and spa are done at the same time, the price is \$450. Add \$200 for pop-up floor systems. They do not check foundations. Their license level did not allow this. The price for hot/cold water line pressure check is \$225. The web site is [www.leakdetectionarizona.com](http://www.leakdetectionarizona.com)

**Canwest Plumbing, 480-797-0103, Lawrence Bosker**

In 2018 has not rating by BBB. In 2017 the company was listed on Angie's list, but there is no rating given and there are no reviews posted. The BBB shows no rating, no complaints and one negative review in October 2017. The contractor number is 181713. It was first issued 1/10/03. There are no complaints listed. They did not return a call seeking more information. The web site is [www.canwestplumbing.com](http://www.canwestplumbing.com)

**DrainPro**-see the listing under Schuelke Plumbing

**Edward's Plumbing, 480-689-1452, Robert**

2018 BBB rating A+ The company has been in business over 25 years. In 2017, there was no Angie's List rating. The BBB rating is A+ with one positive review in November 2017 and no complaints. The contractor license number is 299613. The license was issue in June 2015. There have been no complaints. The detect leaks outside, inside, slabs and pools. The base rate is \$250. The price for a pool leak might be more depending on the difficulty. The web site is [edwardsplumbingllc.com](http://edwardsplumbingllc.com).

**Encompass Inspections, 888-599-9557, Dave**

There are no Angie's List, BBB or Registrar of Contractor listings. They use ground penetrating radar, video camera snakes and ultrasound. They do a lot of Corporate work. They did not return a call seeking more information. The web site is [encompassinspections.net](http://encompassinspections.net).

**Goettle Good Guys**-see Sunny Plumber

**Ground Zero Plumbing and Air-conditioning, 480-409-8046**

The company previously did business as Silver Fox Plumbing. The 2016, Angie's list rating was an A with four reviews; three A's and one D. The only individual rating in 2016 was an A for doing a toilet replacement. The BBB rating is A+ with no complaints and one positive review in January 2018. The ROC # is 260068; issued on 10/24/09. There are no complaints on record. They do not do pools or spas. They detect and repair slab and piping leaks. They use acoustic equipment and cameras as needed. The base charge to assess the leak situation is \$75. The web site is [www.groundzeroplumbingac.com](http://www.groundzeroplumbingac.com)

**The Leak Detector, 602-413-4210, Chris Arnold**

The company has been in business for three years. In 2017, the Angie's list rating was A with one positive review. The BBB rating is F because they advertised as being licensed, bonded and insured. They do not have a contractors' license. There were no reviews. They did not return a call seeking more information.

### **Leak Detective, 602-903-2374**

The company has been in business for 17 years. In 2017, there was no Angie's List rating. The 2018 BBB rating is A+ with no complaints or reviews. The ROC # is 162688, issued 2/25/01. There are no complaints. Starting fee for slab detection is \$125; starting fee for pool leak detection is \$225. The web site is [www.azleakdetective.com](http://www.azleakdetective.com).

### **Leak Doctor Plumbing, (602) 943-2000**

The company has been in business for 10 years. In 2017, they had an A overall rating on Angie's List with 468 reviews. They received Super Service Awards from Angie's list in 2001, 2012 and 2016. In 2017 there were 6 reviews: 3-A, 1-B, 1-C and 1-F. The 2018 BBB has an A+ rating with one positive review. The contractor number is 284432. This license was issued 4/25/13. There are no complaints. An earlier license was revoked, and the proprietor fined. He said he took on a job that was too big for him resulting in a complaint. There are no complaints under this license #, but as of November 2018, the license is suspended. They do not do leak detection for pools, fountains, spas, etc. Basic in-house leak detection costs \$250. There might be a \$59 additional service charge for coming to Tonto Hills. They use fiber optic bore scopes, thermal laser/cameras, and sound detection equipment to minimize cutting dry wall. The web site address is [www.leakdrplumbing.com](http://www.leakdrplumbing.com)

### **Leak Squad, 480-686-5325, Callie**

The company has been in business for 9 years. They do not have contractor number because they do not do jobs costing more than \$1,000. In 2017, Angie's list had a F rating. There are three reviews. One is an A rating; the other two are F ratings. These are from 2013 and 2015. The 2018 BBB has not rating. The BBB rating is A showing one closed complaint in 2015. They do pools, spas water features and irrigation leak detection; they do nothing inside the house. For inside the house they recommend Accurate Leak and Locating. See that entry. A simple pool check cost for one skimmer is \$195. A full pool check excluding the spa, inflow and water features costs \$275. In floor cleaning system cost is \$245. If a floor pop up test is needed the pool must be emptied. Irrigation leak detection is \$245 for the first hour and \$165 for each additional hour. They will e-mail a more complete pricing schedule upon request. There might be an additional trip charge to come to Tonto Hills. The web site address is [www.leak-squad.com](http://www.leak-squad.com)

### **The Locator, 602-952-7272, Mike Collins**

The company has been in business for 25 years. In 2017, the Angie's List rating was B. There are 10 reviews: 8-A, 1-C, 1-F. These were all in 2015 or prior. The BBB rating is A+ with two negative reviews in January and February 2018. There is no contractor number. They did not return a call seeking more information.

### **National Leak Detection, 480-641-2888, Rick Schmidt**

In 2017, the Angie's rating was a B with fourteen reviews. There were 4-A and 2-F reviews. The BBB has A+ rating with no complaints or reviews. The ROC # are 106272 and 106284; issued 3/1/95. There are no complaints on record. They did not return a call seeking more information.

### **Precision Locating, 602-957-1846, John Collins**

In 2017, the Angie's List rating was B. There were seven reviews: 6-A and 1-F. The BBB rating is A+ with one negative review in February 2018. There is no contractor's license. They use thermal imaging, ultrasound and video snakes. They do not do repairs. They do all pressurized water lines inside and outside. They do not do pools, spas, fountains or drip systems. The base charge is \$225 for one hour. They can normally find the leak within an hour. There is a \$35 trip charge for coming to Tonto Hills. The web site is [www.precision-locating.com](http://www.precision-locating.com).

### **Pruitt's Plumbing, 602-944-8777, Mike**

In 2017, the Angie's list rating is B with 452 reviews. In 2017, there were 4 A and 2 F reviews. The BBB rating was D-because they failed to respond to two complaints. BBB shows three complaints; the last one was in May 2017. There are fifteen reviews. Of these, eleven were negative including two in 2018. The ROC contractor license # is 198225. There are no complaints on record. They have been licensed since February 2004. They do not do swimming pool leak detection. The basic pressure check price is \$150. They use sonar equipment; they use a camera to check sewer lines in some cases. Camera use cost is \$250 plus tax. The web site is [www.pruittsplumbingaz.com](http://www.pruittsplumbingaz.com).

### **Schuelke Plumbing, 480-821-3724, Chris (cell # 480-845-7887)**

In 2017, the Angie's List ratings under DrainPro Plumbers was an F rating with three reviews: 1-A, 1-C and 1-F. The reviews under Schuelke were 1-D and 1-F in 2013. The 2018 BBB has not listing. The BBB rating for DrainPro says it is out of business. They show six different locations. The ROC # is 235819; issued 9/5/07. There are two complaints resulting in disciplinary action against the contractor and one resolved/settled complaint. The license was revoked in 2016 for failure to pay a civil penalty. The principal in the business has licenses under various companies. ROC # 235401 expired in 2012 and 264599 was voluntarily cancelled. ROC #'s 296073 has one open complaint; 297107 has one disciplinary action and one settled complaint, 291140 is suspended, and 291411 has no complaints. They do not do pools or spas. They do leak detection for slabs and piping. They try to reroute around slab leaks as a more cost-effective solution. They use acoustic equipment and cameras as needed. The basic service charge to identify the leak is \$99. The cost of the fix depends on the nature of the problem. They are certified for handling mold and asbestos. The website is [premierleakdetecting.com](http://premierleakdetecting.com).

### **Silver Fox Plumbing- see Ground Zero**

### **The Sunny Plumber, 602-304-9100, Sarah**

In 2017, the Angie's List rating was a B with 12 reviews. The review breakdown was 6-A, 2-B, 1-D, and 3-F. The Angie's list rating under Goettl Good Guys was B with forty-three reviews. Sixteen were rated A, eight were B, three were C, three were D and twelve were F. In 2017 there was one A; in 2016 there were two F's. The 2018 BBB rating is A+ with twenty-three closed complaints. BBB shows 650 reviews; most are positive. The contractor license # is 282082. The license is under Goettl Good Guys Air Conditioning. The license was issued in November 2012. There are no complaints. Pricing varies, but they will send a licensed plumber for a free evaluation. The web site address is [www.thesunnyplumber.com](http://www.thesunnyplumber.com)

**Underground Detection Services, Mary, 623-939-4690**

There are no Angie's List or BBB ratings. They do not have a contractor's license because they only do leak detection; no repairs. They do leak detection on slabs and outside lines. They do not do leak detection on pools or drip systems. They charge a \$250 minimum for two hours. Additional hours are \$125. There is a \$75 trip charge to come to Tonto Hills.