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BOARD: RALPH SPURGIN, Chairman
RICK NELSON, Secretary
COREY GARRISON, Treasurer
KEITH PEIRCE
LINDA RAWLES
STAFF: SUSAN VICTOR, Clerk
BILL VICTOR, Superintendent

2016 THDWID ACCOMPLISHMENTS

- Ended the year with a net operating income of \$71,210 compared to \$68,984 last year-end. The difference is largely due to increased customer receipt income, decreased labor and repair costs offset in part by decreased income from new service establishment and increased water cost.
- Ended the year with total assets of \$1,126,336 made up of \$288,554 in cash, \$200,673 in receivables, \$331,585 in fixed assets and \$305,100 in other assets.
- Reduced the loan taken to buy the water company assets from \$164,302 to \$144,489. This is our primary liability.
- Banked 38 acre-feet of water with Roosevelt Water Conservation District.
- Billed 9,446,180 gallons of water. This was an increase of 16.5%. Our unbilled percent was 8.31% compared to 9.55% last year.
- Completed \$25,000 worth of work connected with the Deer Trail paving.
- Purchased used truck that had previously been leased.
- Completed tank instrumentation adjustments.
- Installed a new tank float.
- Completed curb stop repairs and new meter installations.
- Completed an annual inspection of the Backflow Prevention Valve for the system.
- Began installing check valves with all new meter installations.
- Completed scheduled maintenance tasks, including exercising valves and standpipes and inspecting pressure-reducing valves (PRVs).
- Began monthly comparisons of the Scottsdale meter reading and the tank intake reading.
- Developed spare parts inventory.
- Developed Requests for Proposal for the Superintendent and Certified Operator positions. Awarded the Certified Operator bid.
- Submitted "all good" consumer Confidence Report (CCR) regarding water quality. Submitted an Annual Underground Storage Report to the Arizona Department of Water Resources (ADWR).
- Submitted an Annual Withdrawal and Use Report to ADWR.



- Completed test for copper and lead. Obtained satisfactory results.
- Published three conservation newsletters.
- Investigated soil moisture sensors, rain barrels and gray water reclamation systems.
- Published updated leak detection companies list.
- Sent high user letters.
- Issued Freeze Warning and Prevention newsletter.
- Completed election notifications via business newspaper, e-mail blast, bulletin board posting, and water billing insertion.
- Completed election process per published timelines. Keith Peirce and Bill Victor were re-elected. Appointed Christine Anderson to the Board. Appointed Corey Garrison to the Board.
- Elected Board officers: Ralph Spurgin, Chairperson; Bill Victor, Secretary; and Corey Garrison, Treasurer.
- Updated THDWID Board history on the web sites and in the Policies and Procedures appendices.
- Published water rate comparison among THDWID, Carefree, Cave Creek, and Scottsdale.
- Researched water rates for Arizona rural communities.
- Updated procedure for commercial lot backflow requirements.
- Discussed THDWID's S/W/O/T-Strengths, Weaknesses, Opportunities and Threats.
- Published Emergency Notification Procedures, included a by street resident listing.
- Delivered nine new resident packages.
- Updated incident logs on the web site.
- Established a cloud based safety deposit box for record retention.
- Established a new THDWID e-mail address.
- Investigated alternate payroll processing firms.
- Updated temporary tank vendor list in conjunction with disaster recovery review.
- Investigated alternate sources for liability insurance.